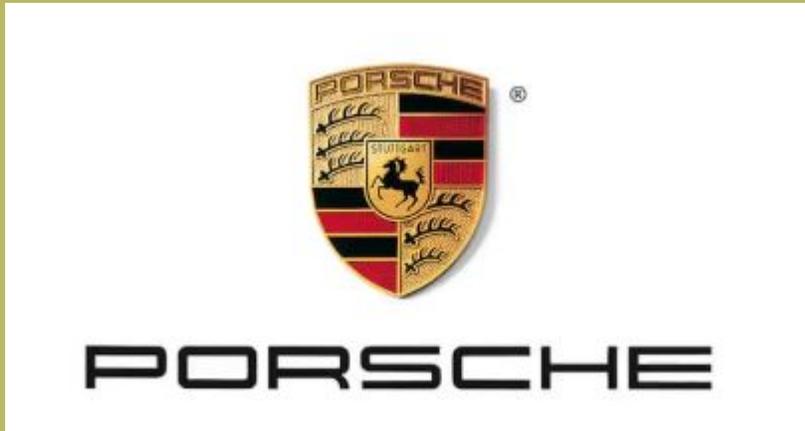
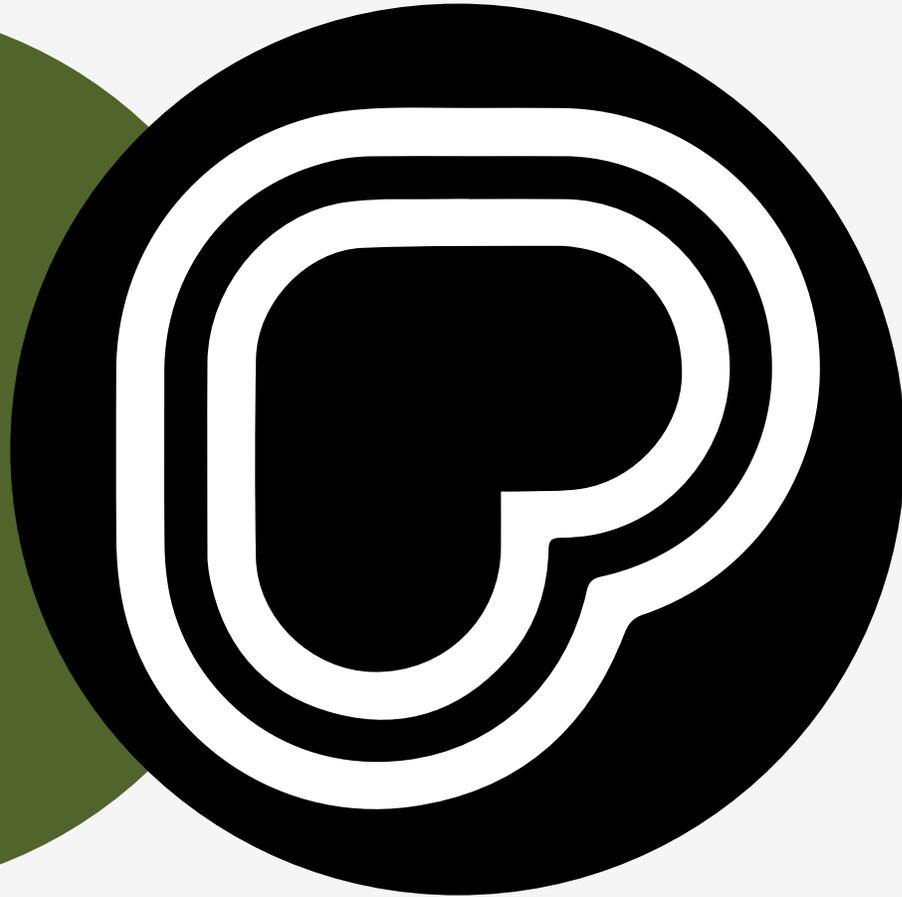




RIPPLE MAKER II GUIDE - Porsche





GETTING STARTED

This section guides you through:

1. Unboxing
2. Setting up
3. Onboarding your Ripple Maker

RIPPLE MAKER – 1ST SETUP & TRAINING



Unboxing

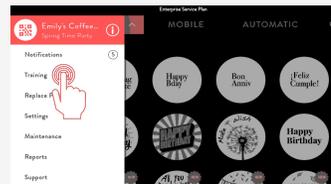
Ripple Maker II PRO

This video demonstrates the unboxing process for both Ripple Maker II and Ripple Maker II Pro models

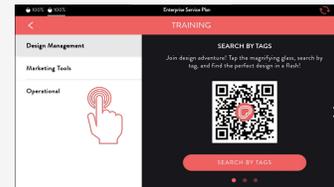
[Click here to schedule online training](#)



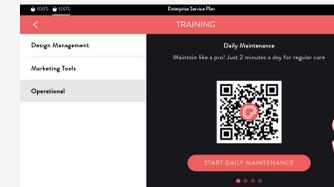
Training materials are also right from your Ripple Maker screen



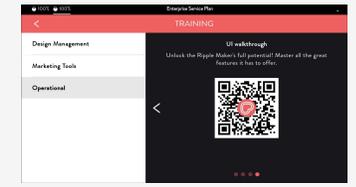
Tap Menu ☐
“Training” tab



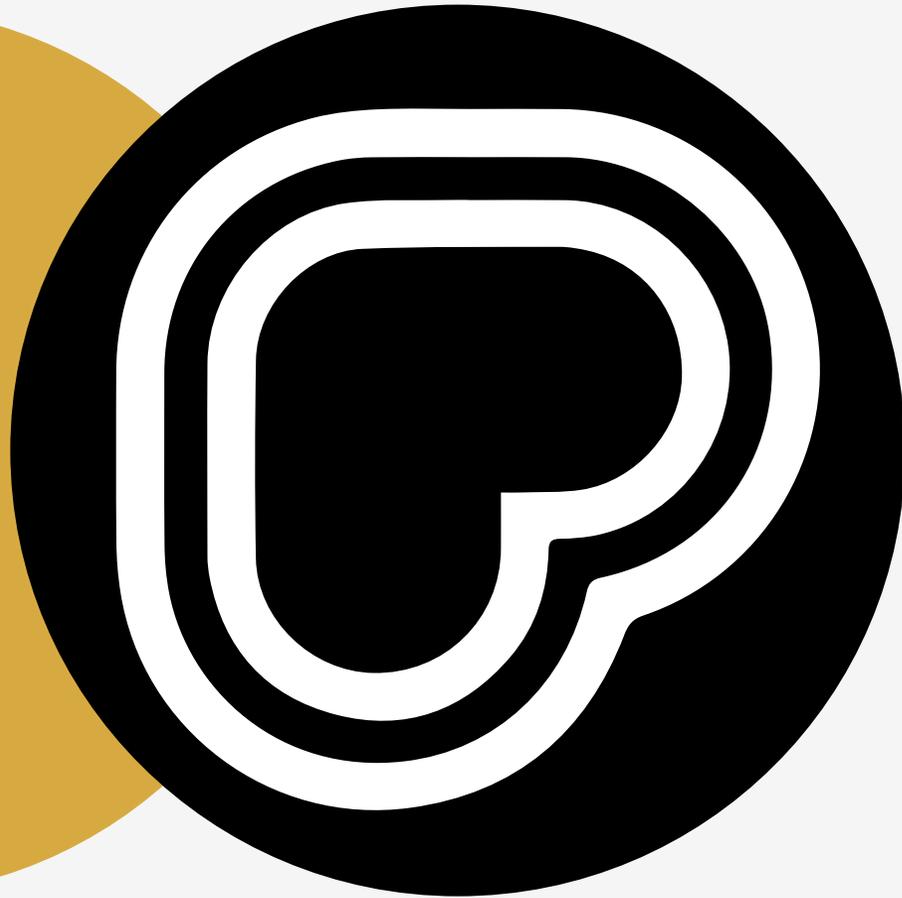
Select your desired training section



Tap through the options to the one that fulfils your need



Scan the QR code and follow the link. It will direct you to our Help Center articles and instructional videos



YOUR FIRST PRINT

This section explains how to print stunning designs on your drinks using the Ripple Maker

PRINTING ON DRINKS

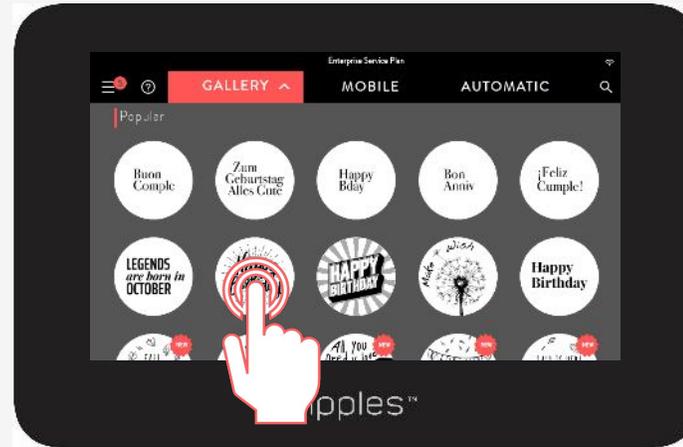
4 simple steps to print:



1. Prepare the beverage



2. Place the cup with the handle facing you



3. Choose a design



4. Enjoy

IMPORTANT TIPS

How to get the best printed beverages

Prepare the beverage

- Ensure the foam up to the rim



- Ensure foam is smooth/silky and avoid bubbles

Bubbly foam

Smooth foam



Position the cup

- Place the cup in the center of the tray, within the white circle.
- Ensure the cup handle is facing you.

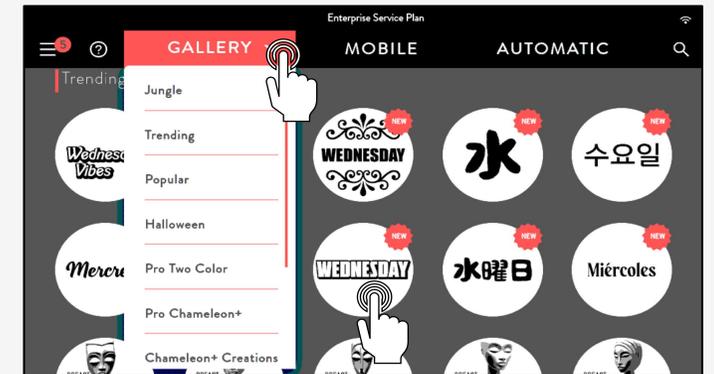


Learn more

Go to the [Beverage Guidelines](#) to make the perfect foam.

Choose design

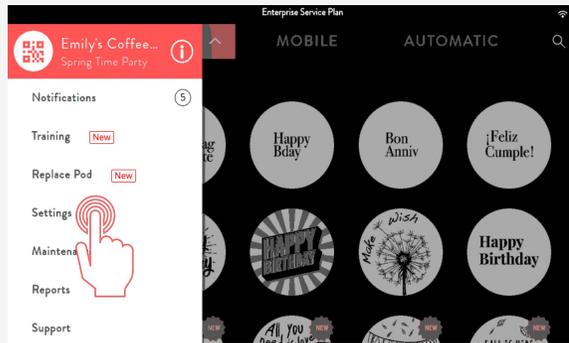
- Select the desired channel from the gallery.
- Your favorite channel will appear at the top of the list.
- Tap the desired design to print



SETTINGS FOR DRINKS

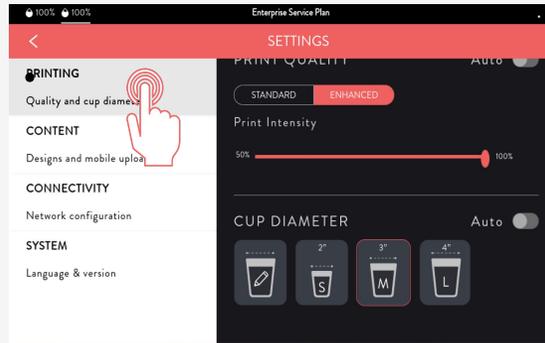
Default Print Settings

1.



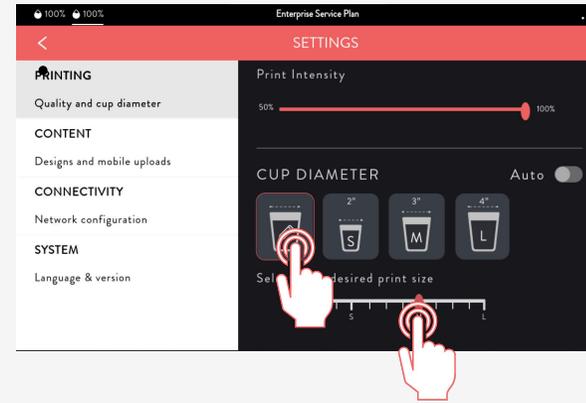
Tap Menu ☐ “Settings” tab

2.



Select the “Printing” tab

3.



Set your default cup size.
Tap the pencil to select between sizes via the ruler

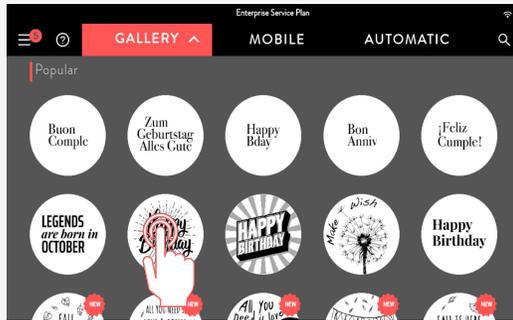


[Full tutorial video](#)

SETTINGS FOR DRINKS

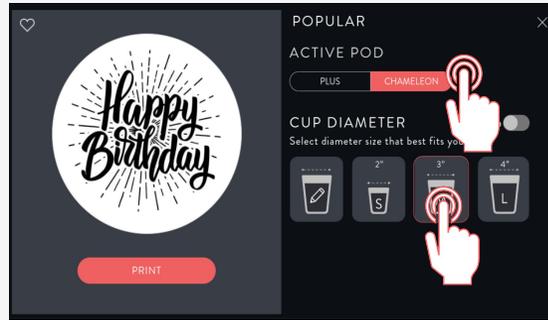
Single Print Settings

1.



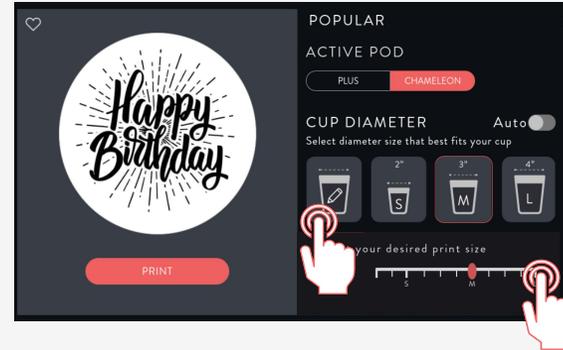
Long tap on the design you wish to print

2.



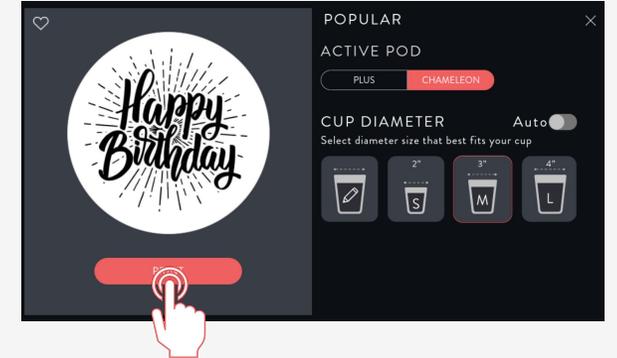
Select the Pod type
Select the preferred size

3.



Tap the pencil to select between sizes via the ruler
The next prints will use the Default size Setting

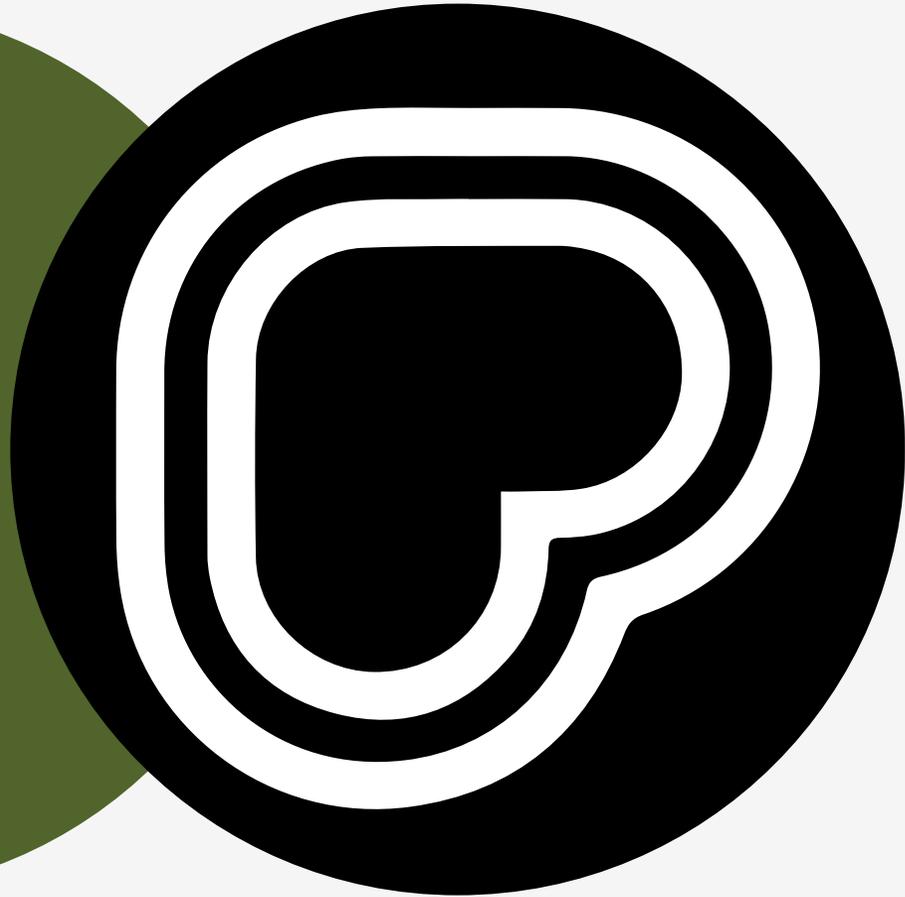
4.



Tap "Print".



[Full tutorial video](#)



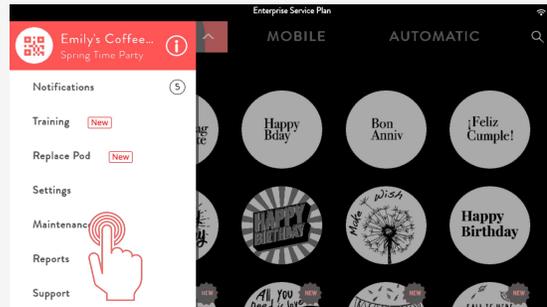
MASTER YOUR ROUTINE

This section covers important daily cleaning routines, assuring printing quality, and advanced settings to maximize your Ripple Maker's potential.

DAILY MAINTENANCE

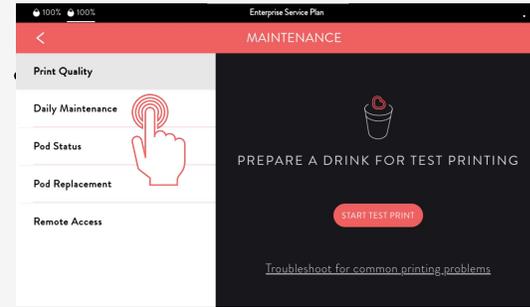
Recommended daily maintenance for optimized print quality

1.



Tap Menu ☐ “Maintenance” tab

2.



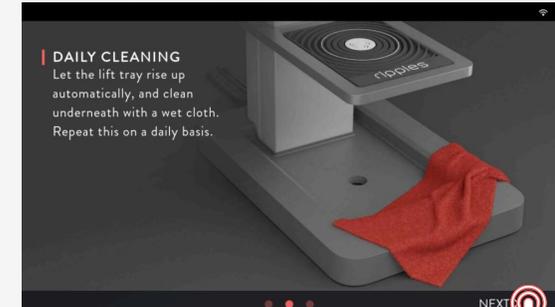
Select the “Daily Maintenance”

3.



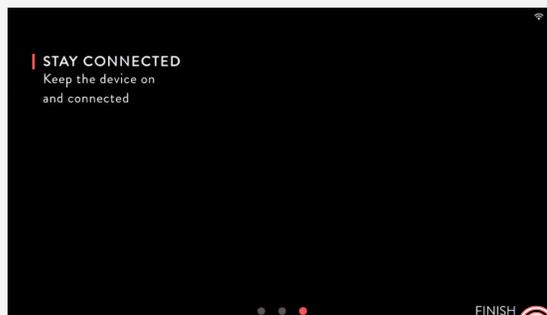
Ensure the Drip Tray is rinsed and placed back.
Once complete tap “NEXT”

4.



Clean under the Tray ;
once complete tap “NEXT”

5.



- Keep connected to Internet to get new designs and updates
- Tap “FINISH” once completed



Daily Maintenance resets the machine to default position (Pod and Tray)

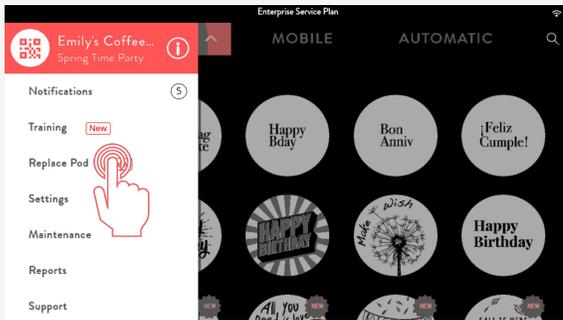


The tray doesn't go up or down all the way?
View - [Troubleshooting video](#)

REPLACING THE POD

Ripples Pods are made from natural ingredients and must be used within 30 days from opening

1.



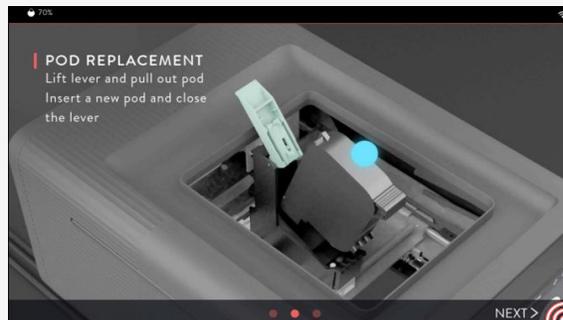
Tap Menu ☐ “Replace Pod” tab

2.



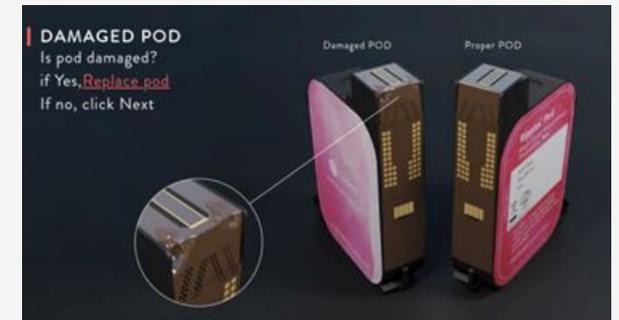
Follow the onscreen prompts and tap “NEXT”

3.



Handle the Pod with care and only use 1 finger of pressure

4.



Important to take care when handling the Pods as they are fragile. Keep an eye out for any damage to the Pod.



[Pod best practices - Tutorial](#)

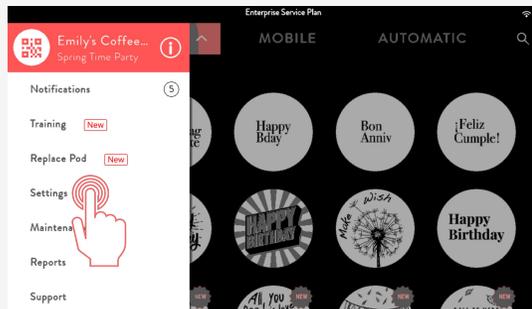


[Ripple Maker II – Pod replacement](#)

UPDATING CONTENT

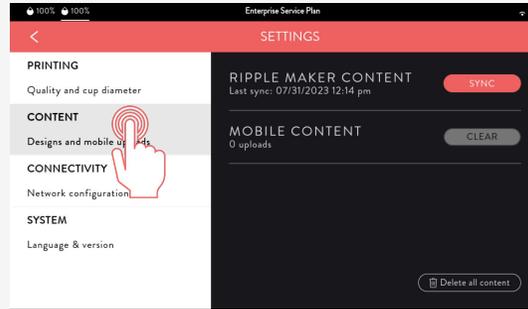
How to update and/or sync designs

1.



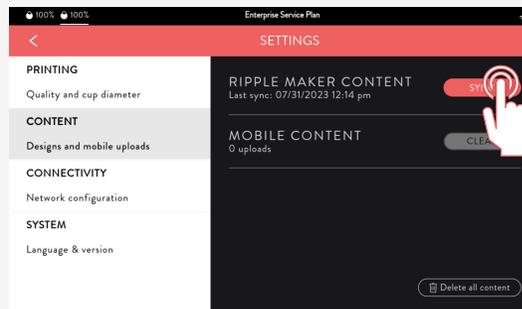
Tap Menu ☐ “Settings” tab

2



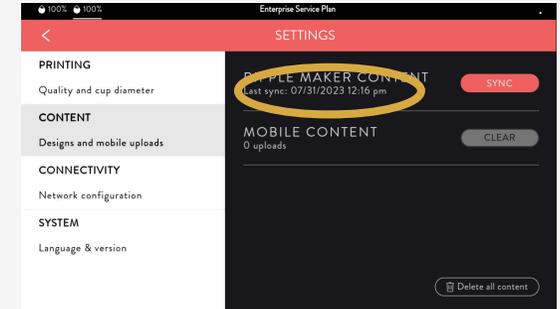
Select the “CONTENT” tab

3



Tap the “SYNC” button to sync the latest content

4



Allow a few seconds to update. You should now have an updated sync time.

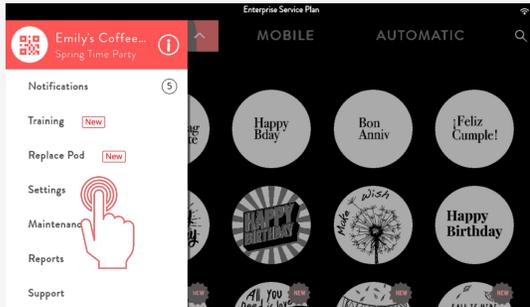


[Content update tutorial](#)

CONNECTIVITY SETTINGS

Set up your network connection

1.



Tap Menu ☐ “Settings” tab

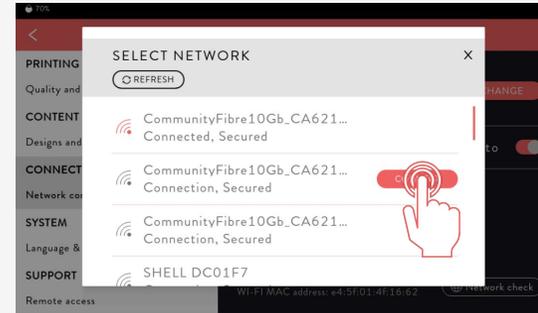
2.



Select the “CONNECTIVITY” tab and tap the “CHANGE” button

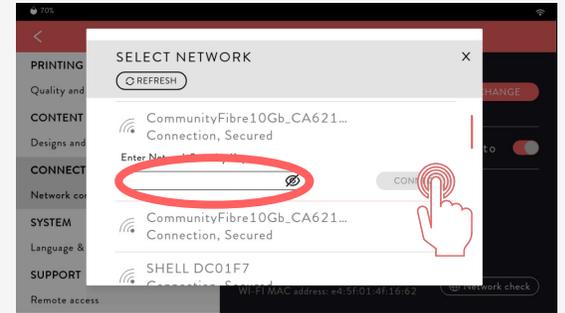
3.

Visible Network



Scroll to find the desired network and tap “CONNECT”

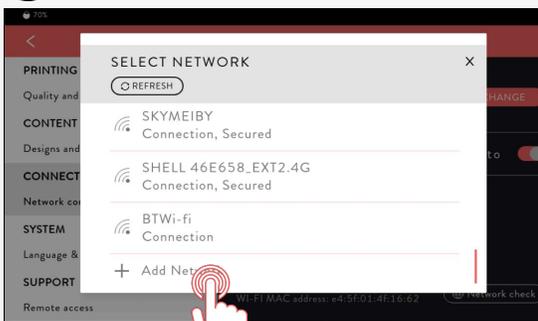
4.



Type in the password, then tap “CONNECT”

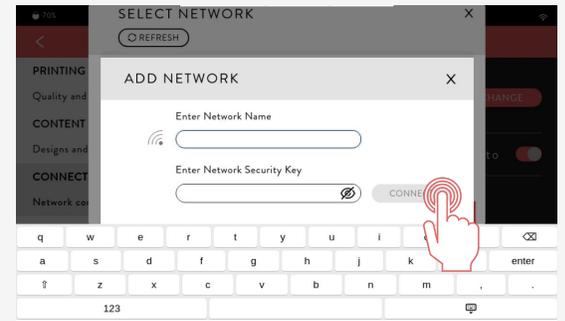
3.

Hidden Network



Scroll to the bottom and tap “Add Network”

4.



Type in the network name and password, then tap “CONNECT”



For testing the internet connection to Ripples Servers and open relevant ports – check: [Troubleshooting connectivity issues](#)

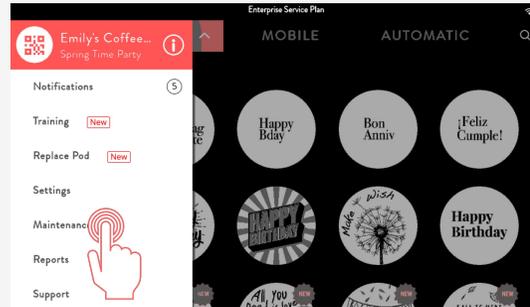
PRINT QUALITY

How to improve your print quality

Print issues can be caused by:

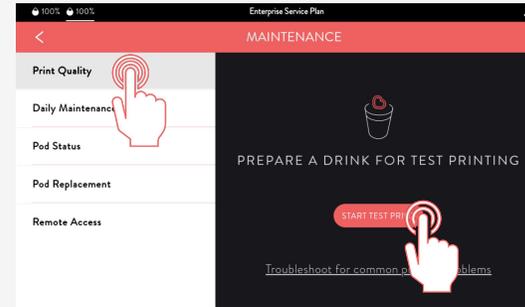
- Bad foam / print canvas
- Clogged / Damaged Pod nozzles
- Empty Pod
- Print is not centered
- Expired Pod
- Pod is open for more than 30 days

1.



Tap Menu ☐ “Maintenance” tab

2



Select the “Print Quality” tab and tap the “Start Test Print” button (make sure you have a cup with paper to run a test print)

3



Scroll through the onscreen examples to find your issue, tap the relevant issue and follow the onscreen messages

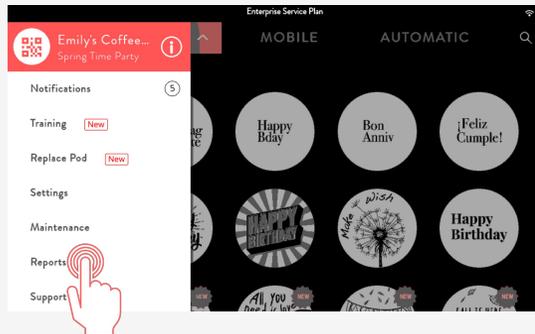


[Print quality tutorial](#)

REPORTS

Check your print volume on the Ripple Maker II

1.



Tap Menu ☐ “Reports” tab

2.



View your print numbers by day in the “WEEK” view

3.



View your print numbers by week in the “MONTH” view

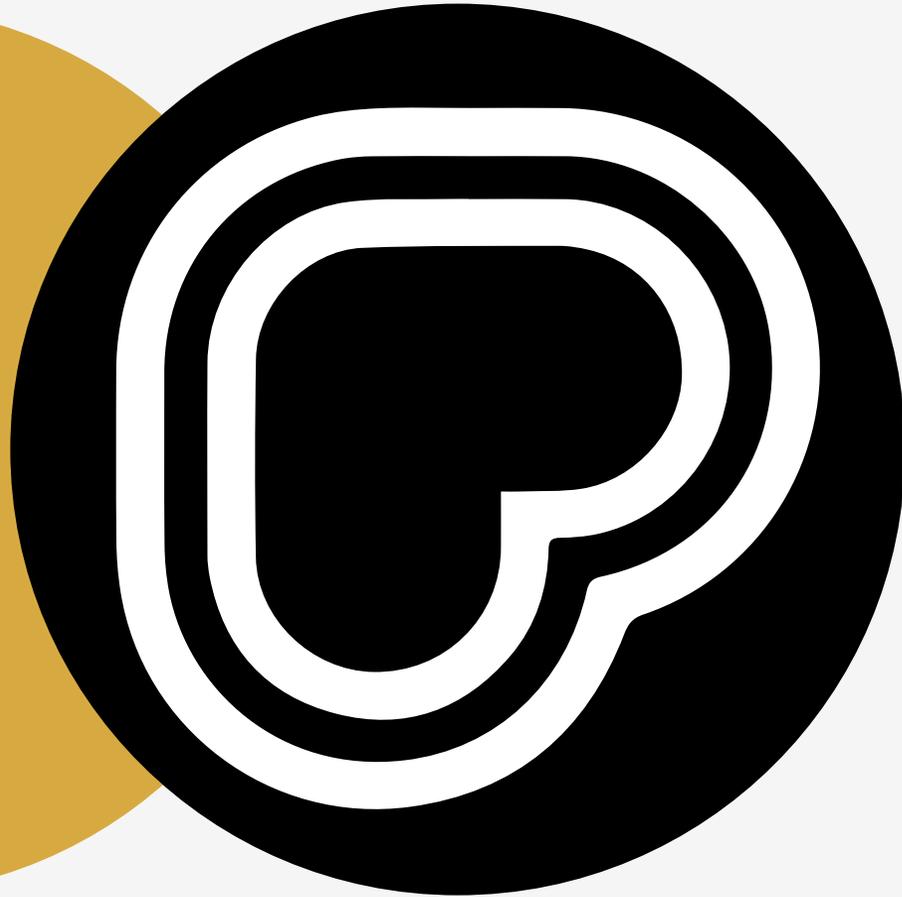
4.



Tap the previous arrow to view the previous months prints



[Reports tutorial](#)

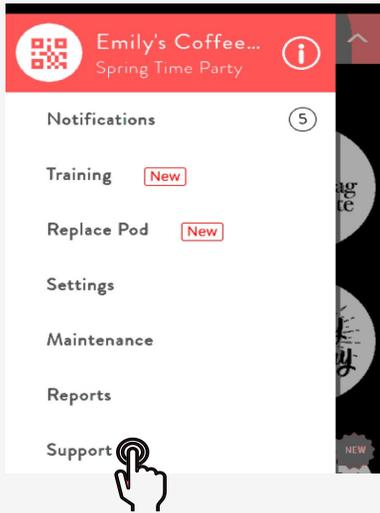


RESOURCES & SUPPORT

This section provides access to online tutorials, helpful troubleshooting guides, and ways to connect with Ripples support for a smooth experience

CONTACT SUPPORT

For any additional assistance, contact the Ripples Support Team Or Kelly Grech from Customer Success



Tap Menu □ “Support” tab



WhatsApp - scan the QR code to open a conversation



Call us - your machine will show the local phone # ; [Click here for Full Contact Details](#)



“OPEN A SERVICE CALL” - Tap on the button directly to fill a “contact me” form



Email - support@drinkripples.com

Kelly Grech

Email: Kellyg@drinkripples.com

Phone: 332-287-5670

**YOU'RE ALL SET,
LET'S MAKE YOUR
DRINKS GO VIRAL!**

