

Ripples New Support and Design Plans

Advanced Design Plan

Maximize your Ripple Maker's capabilities with an **Advanced Design Plan** for just \$30 a month billed annually (\$360 a year).

This comprehensive plan offers unlimited space for uploading your own designs and exclusive access to Ripples' complete library of thousands of beautiful, royalty-free designs. Easy-to-use tools to create your own personalized customer-facing branded WebApp, including a private QR code for immediate customer engagement. Enhance your social media reach and leave a lasting impression with every print!

Design Plan Benefits

Feature	Advanced Design plan	No plan
Ripples Cloud Storage / Your Designs	Unlimited designs	Upload up to 100 designs
Ripples Designs	Unlimited access to thousands of custom made, royalty-free designs. From Classic Greetings and Categories (animals, sports) to Holiday Themes (Christmas, Valentine's) and more.	Access to 20 pre-selected royalty-free designs at a time, updated monthly
WebApp / Real time designs	Customizable WebApp with your branding including your Personal Frames or Ripples Frames (For Selfies & Text)	Ripples branded WebApp & Frames, basic personalization (For Selfies & Text)
QR code	Private QR code – full personalization for seamless customer experience.	Public QR code with Ripples branding showing all enabled shops nearby
Cost	\$360/year per Ripple Maker	No additional cost



Bullet points version - Advanced Design Plan

Maximize your Ripple Maker's capabilities with our Advanced Design Plan for just \$30 a month, billed annually (\$360 a year).

- Unlimited Ripples Cloud space for your own designs.
- Unlimited access to thousands of custom made, royalty-free designs
- Customizable WebApp with your branding including your Personal Frames or Ripples Frames (For Selfies & Text)
- Private QR code — full personalization for seamless customer experience.

Support & Warranty Plans

Advanced 24/7 Support & Warranty Plan- first year included with your Ripple Maker purchase.

Boost your peace of mind with the Advanced Support and Warranty Plan for just \$250 a year. This premium service provides round-the-clock support with an expert agent via phone, email, live chat, text messages or WhatsApp, with a guaranteed 30 minute response time. Additionally, by choosing this plan you will receive a premium hardware warranty plan that beats industry standards — with advanced machine replacement including shipment cost. Ensure your operations run smoothly and efficiently, no matter what. Terms and conditions apply.

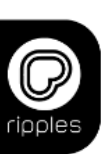
Advanced 24/7 Support only Plan

Considering skipping the extended warranty? Consider the Advanced 24/7 Support Plan for \$120 a year without hardware coverage. This premium service provides round-the-clock support from an expert agent via phone, email, live chat, text messages or WhatsApp, with a guaranteed response time of 30 minutes.

Please note, selecting this option will prevent future warranty plan extension purchases.

No Plan

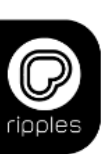
Limited support with technical assistance via email only, with up to 24 hours response time.



Comparison table

	Advanced 24/7 Support & Warranty Plan	Advanced 24/7 Support Only Plan	No Plan
Support channels	Phone, Text, WhatsApp, Live chat, and Email	Phone, Text, WhatsApp, Live chat, and Email	Limited support via email only
Guaranteed response time	Up to 30 minutes	Up to 30 minutes	Within 24 hours
Hardware warranty	Included, with advanced machine replacement	Not included* Repair cost \$600	Not included* Repair cost \$600
Repair shipment cost	Covered by Ripples	Covered by the customer	Covered by the customer
Suitable for	Suitable for those who require continuous operation	Suitable for those who require continuous operation	Suitable for handling non-urgent issues
Cost	\$250/ year per Ripple Maker	\$120 / year per Ripple Maker	No cost

*Alert: Choosing this option excludes the possibility of future warranty purchases.



Bullet points version - Support and Warranty Plans

Advanced 24/7 Support & Warranty Plan (*First year included with the Ripple Maker purchase)

Opt for full peace of mind with our Advanced Support and Warranty Plan for just \$250 a year.

- 24/7 personal technical support via phone, text, WhatsApp and email.
- Guaranteed 30-minute response time.
- Suitable for customers who require continuous operation.
- Includes hardware warranty with advanced machine replacement.

Advanced 24/7 Support Only Plan

Ensure continuous support without extended hardware warranty for \$120 a year.

- No hardware warranty, Ripple Maker repair will be charged extra.
- 24/7 personal technical support via phone, text, WhatsApp and email.
- Guaranteed 30-minute response time.
- Suitable for customers that require continuous operation.

*Alert: Choosing this option excludes the possibility of future warranty purchases.

No Plan

Limited technical support with no additional charges.

- Email-based technical assistance.
- Up to 24 hours response time.
- Suitable for handling non-urgent issues.
- This option does not include hardware warranty and excludes the possibility of future warranty purchases.