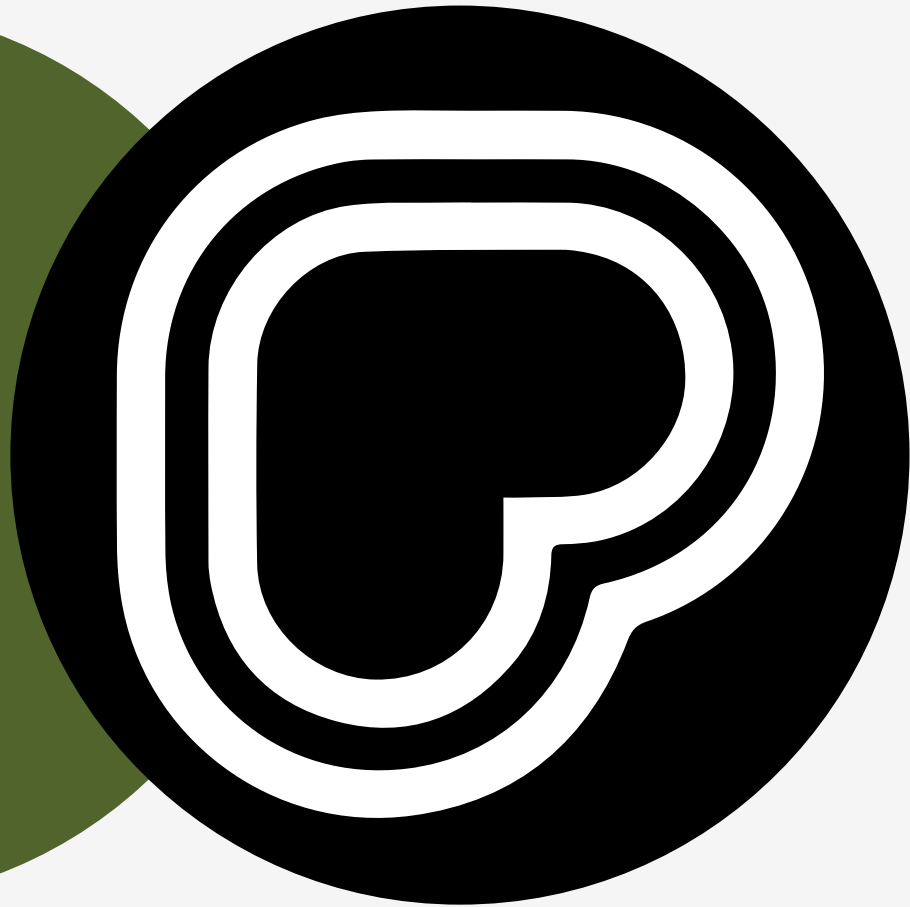# RIPPLE MAKER II RIPPLE MAKER II PRO GUIDE

CONTENT

1. **Getting started** with your Ripple Maker

2. Your **first print**

3. Master your **routine**

4. Ripples' **resources & support**

GETTING STARTED

This section guides you through:
1. Unboxing
2. Setting up
3. Onboarding your Ripple Maker

ripples

RIPPLE MAKER – 1ST SETUP

Unboxing

Ripple Maker II & Ripple Maker II Pro

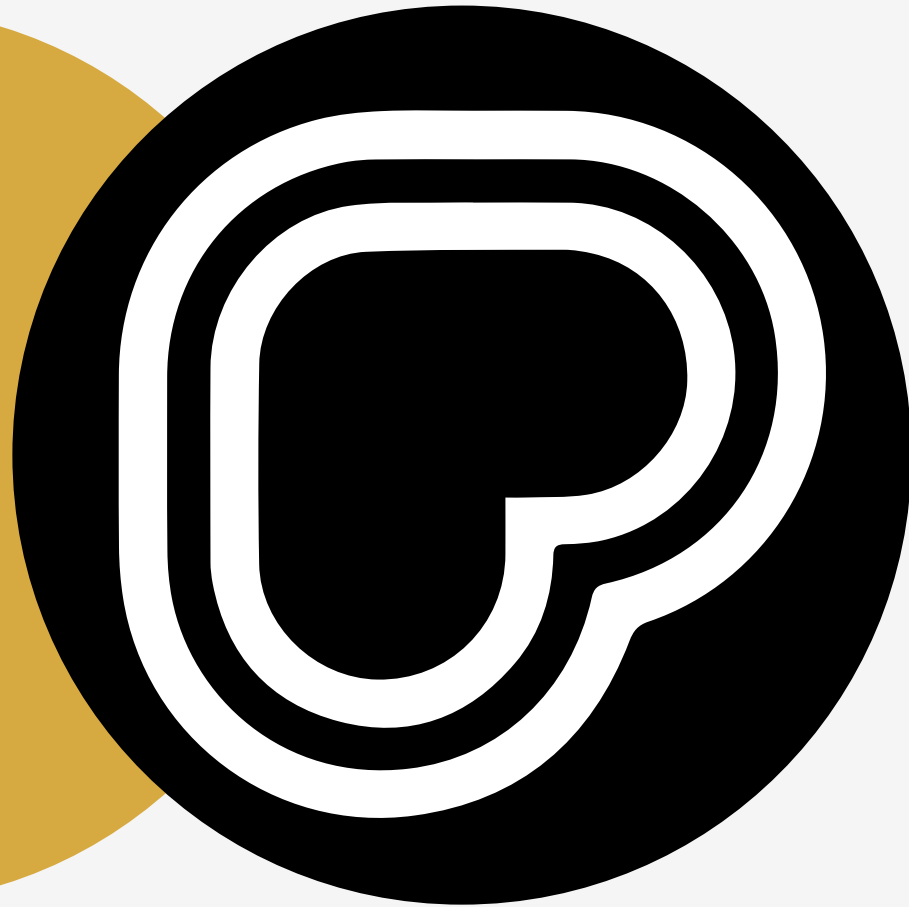This video demonstrates the unboxing process for both Ripple Maker II and Ripple Maker II Pro models

Onboarding

Ripple Maker II   Ripple Maker II Pro

This video guides you through the initial setup and activation process

ripples

YOUR FIRST PRINT

This section explains how to print stunning designs on your drinks using the Ripple Maker

ripples

PRINTING ON VARIOUS DRINKS AND DESSERTS

- Coffee
- Beer
- Cocktails
- Milkshakes
- Macarons
- Tiramisu

    And more!

PRINTING ON DRINKS
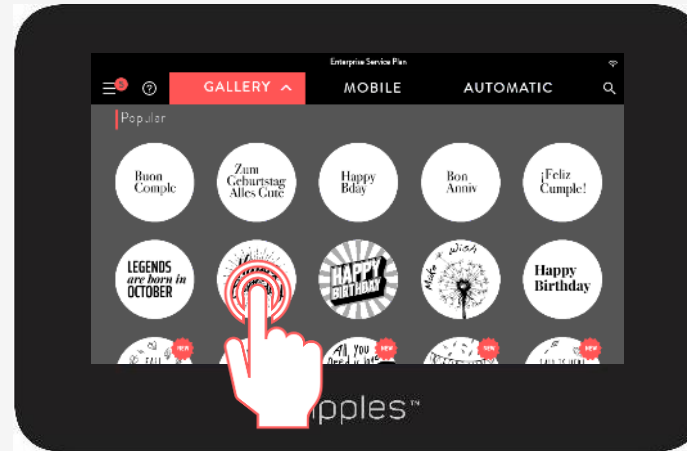
4 simple steps to print:

1. Prepare the beverage

2. Place the cup with the handle facing towards you

3. Choose a design

4. Enjoy

ripples

IMPORTANT TIPS

How to get the best printed beverages

Prepare the beverage

- Ensure the foam reaches the cup's brim

Perfect foam height

Foam too low

- Ensure foam is smooth/silky and avoid bubbles

Bubbly foam   Smooth foam

Position the cup

- Place the cup in the center of the tray, within the white circle.

- Ensure the cup handle is facing you with the logo facing left

Learn more

Go to the Beverage Guidelines to make the perfect foam.

Choose design

- Select the desired channel from the gallery.

- Your favorite channel will appear at the top of the list.

- **Tap the desired design to print**
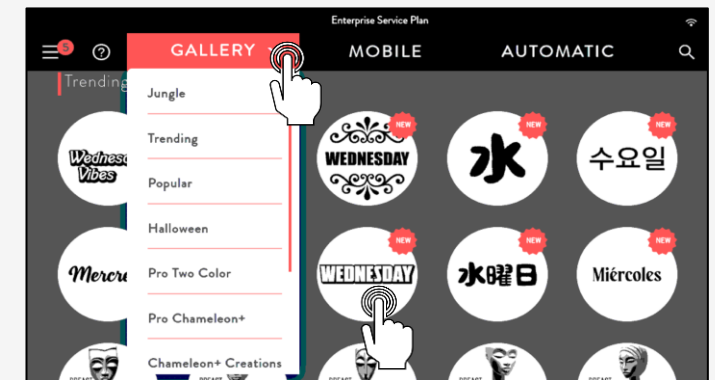
ripples

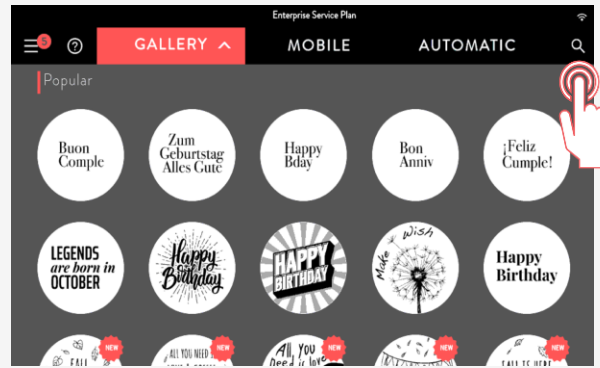# DRINK CUSTOMIZATION OPTIONS

4 options to choose or create your own designs
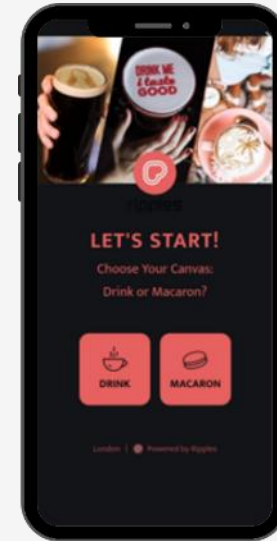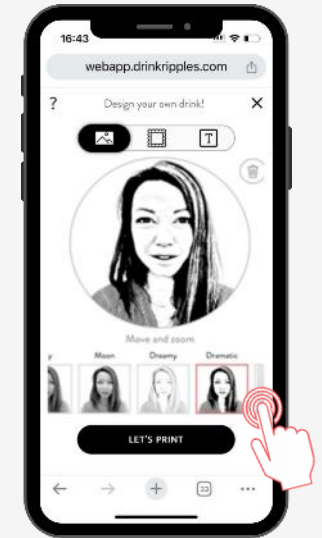
A
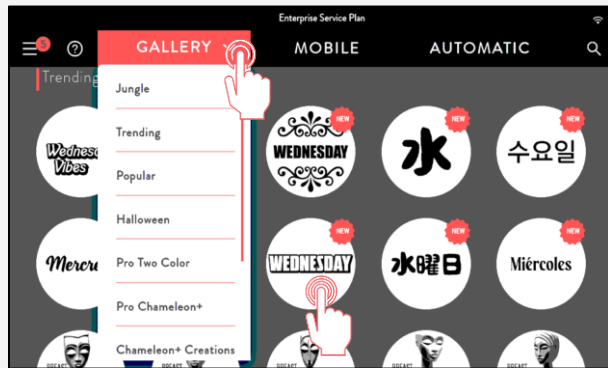
Choose from pre-loaded Ripples designs

B

Search in Ripples library

C

Upload permanent designs using the Mobile Portal

D

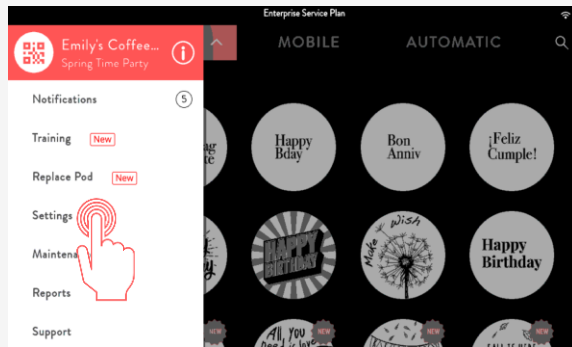Create real-time designs using the WebApp.
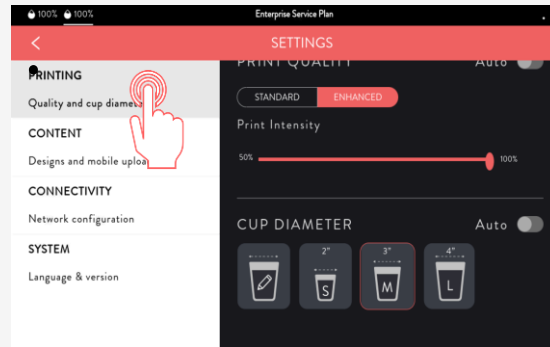
 Design Guide

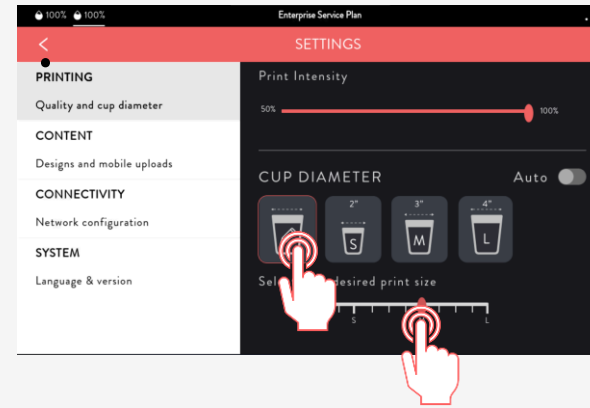ripples

SETTINGS FOR DRINKS
Default Print Settings

1.

Tap Menu -> "Settings" tab

2

Select the "Printing" tab

3

Set your default cup size.
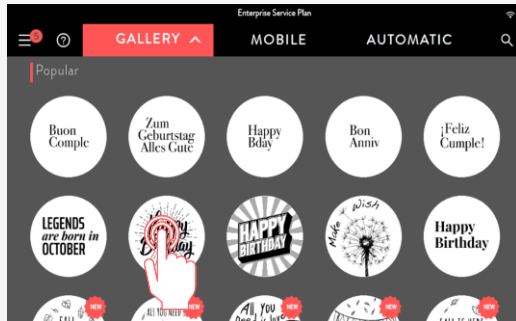Tap the pencil to select between sizes via the ruler

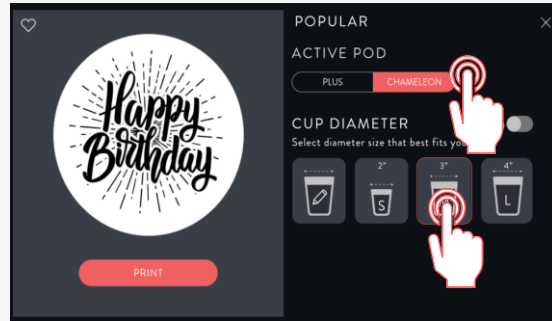 Full tutorial video

ripples

SETTINGS FOR DRINKS
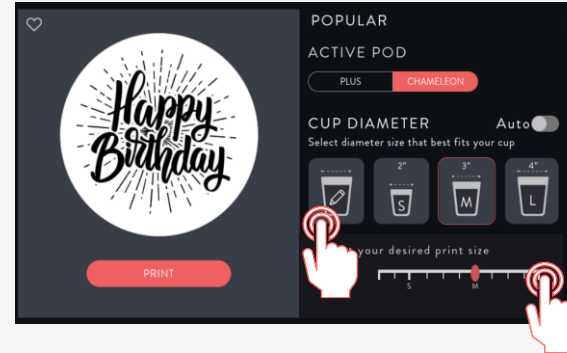## Single Print Settings

1.

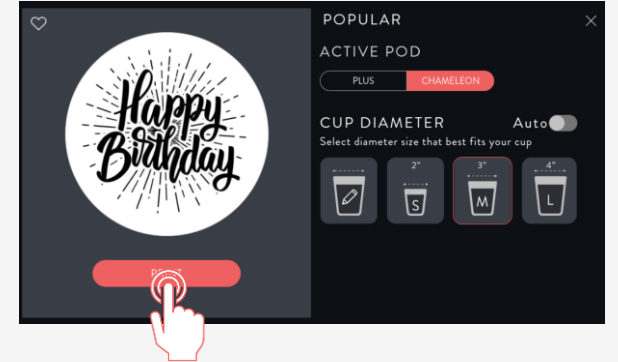Long tap on the design you wish to print

2

Select the Pod type
Select the preferred size

3

Tap the pencil to select between sizes via the ruler
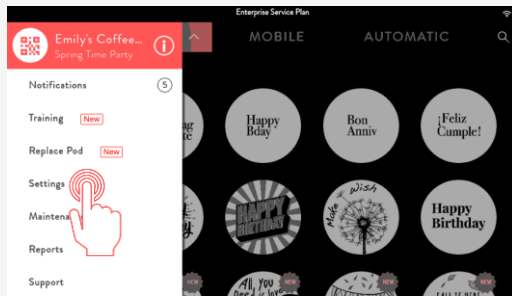The next prints will use the Default size Setting

4

Tap "Print".
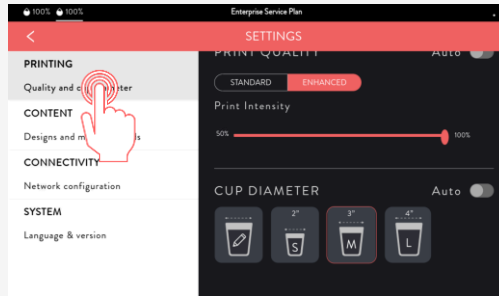

Full tutorial video

ripples

SETTINGS FOR DRINKS

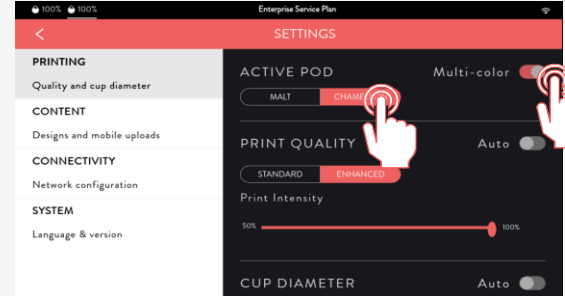Ripple Maker II Pro – Setting your default Pod type
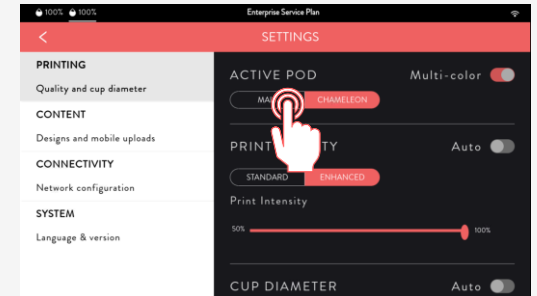
1.

Tap Menu -> "Settings" tab

2

Select the "Printing" tab

3

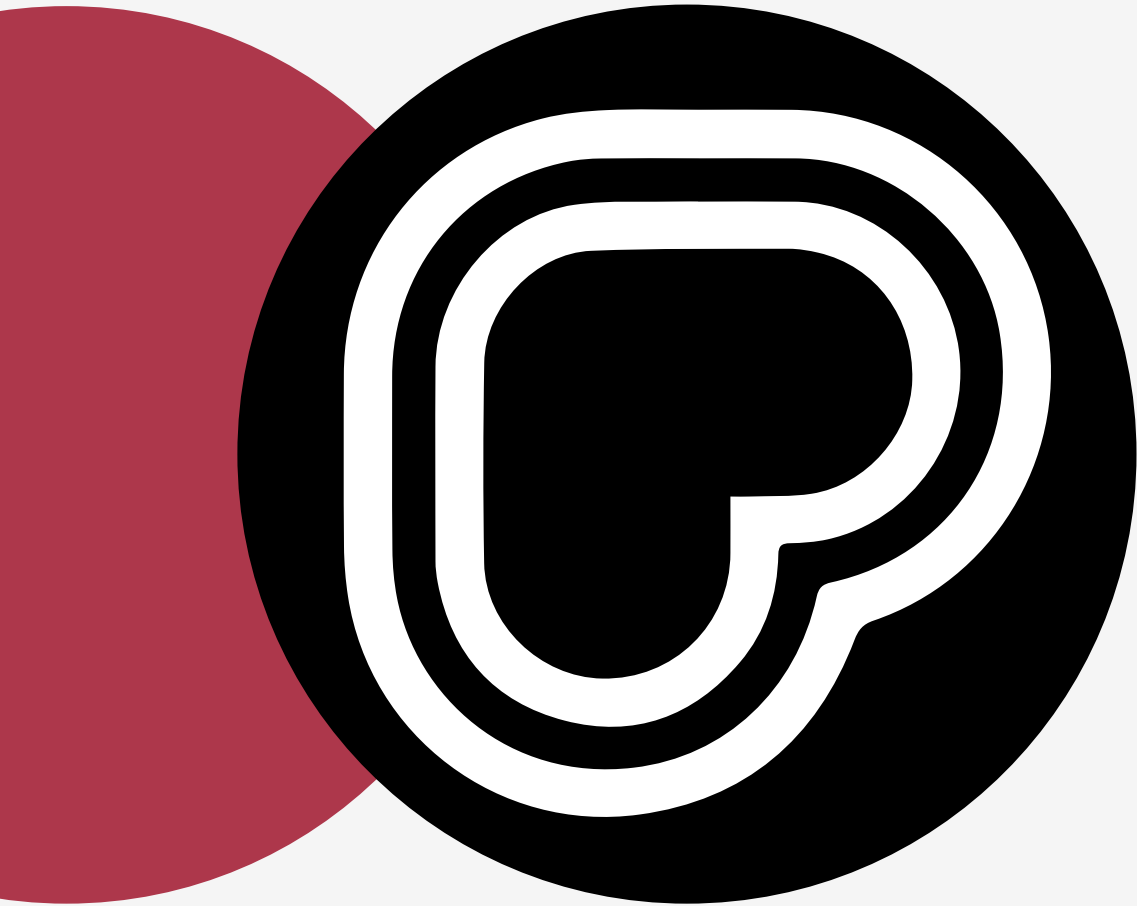
Make sure the "Multi-color" function is toggled on

4

Select your default Pod type.

 Full tutorial video

ripples

REAL TIME DESIGNS

This section explains how to customize designs on your drinks

ripples

INSTORE COLLATERAL
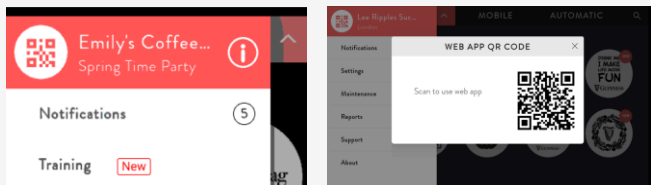
Drive customer demand for customized beverages

Download links
Posters
Table Tents

ripples

CREATE REAL-TIME DESIGNS WITH THE WEBAPP
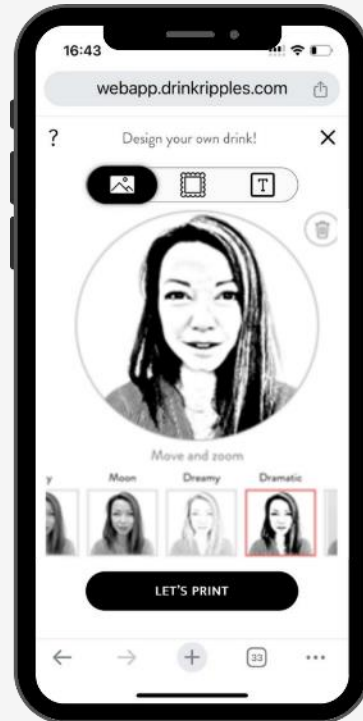
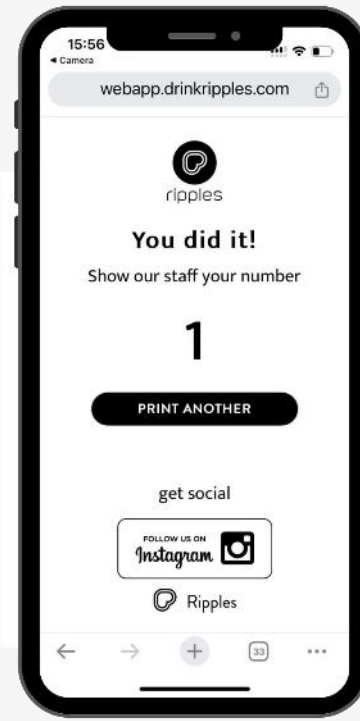This design will be deleted after 30 minutes due to your customers' privacy

1.

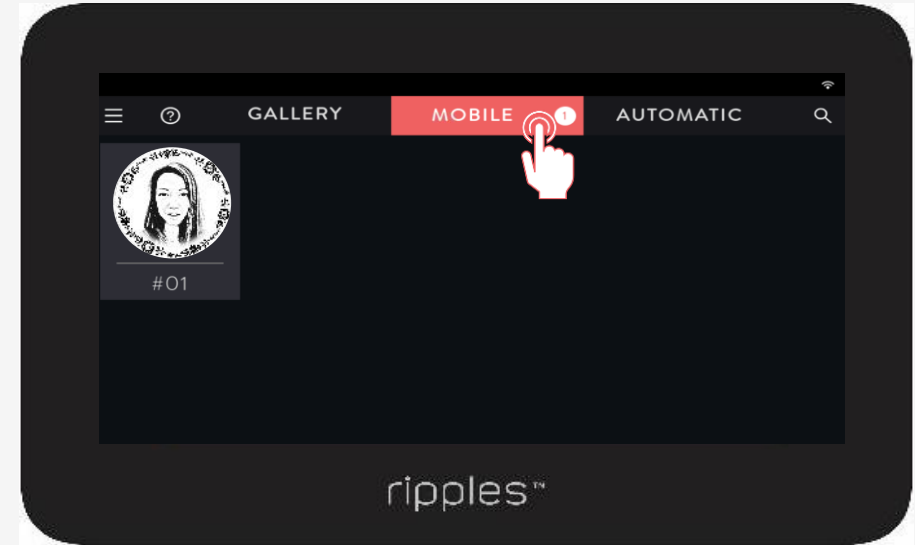Scan the QR code from a poster or directly from the Ripple Maker

2

Create a design and tap "LETS PRINT"

3

The number indicates your design on the Ripple Maker

4
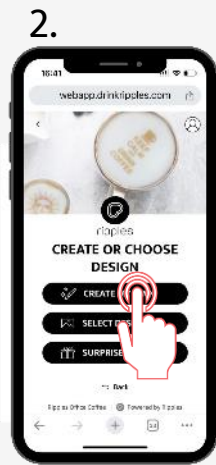

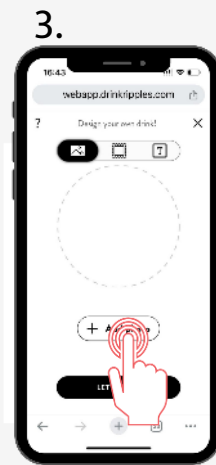The design will appear in the "Mobile" tab

CUSTOMIZED DRINK – PHOTO
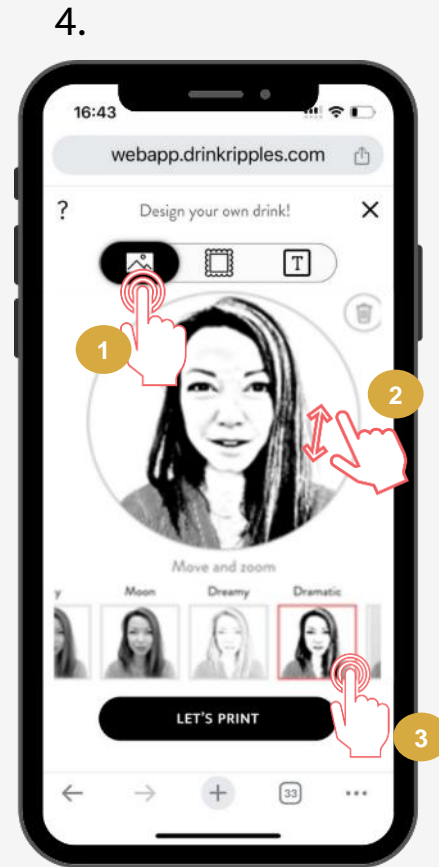
Customize a drink with a photo

1.

Tap "DRINK"
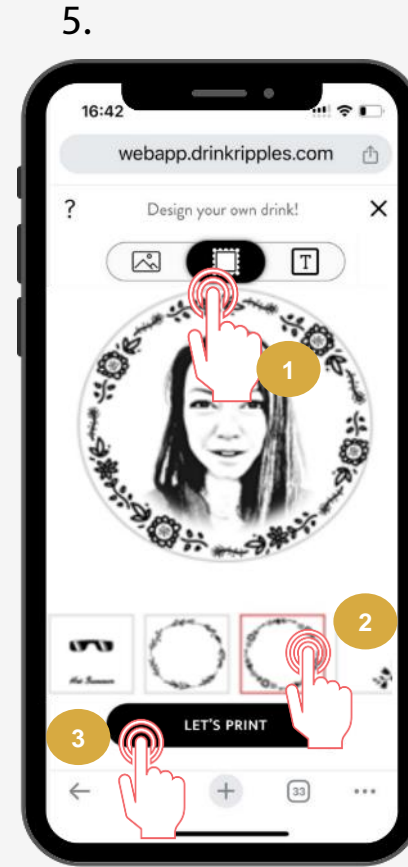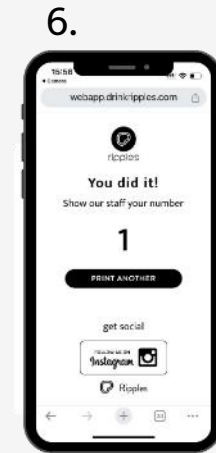
2.

Select "CREATE MY OWN"

3.

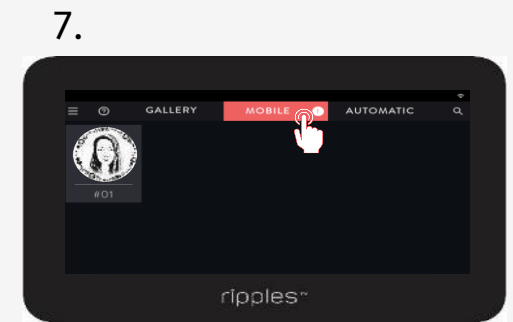Add a photo from the phone's gallery or from Camera

4.

1. Move the photo around to fit in the frame.
2. Pinch the image to adjust size
3. Slide to choose filter for best contrast image ; Double tap to adjust the filter

5.

1. Tap the frame tab
2. Select the desired frame
3. Tap "let's print"

6.

The number indicates your design on the Ripple Maker

7.

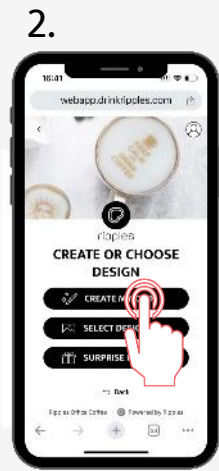The design will appear in the "MOBILE" tab on your Ripple Maker

 Full tutorial video

CUSTOMIZED DRINK – TEXT

Customize a drink with a text

1.

Tap "DRINK"
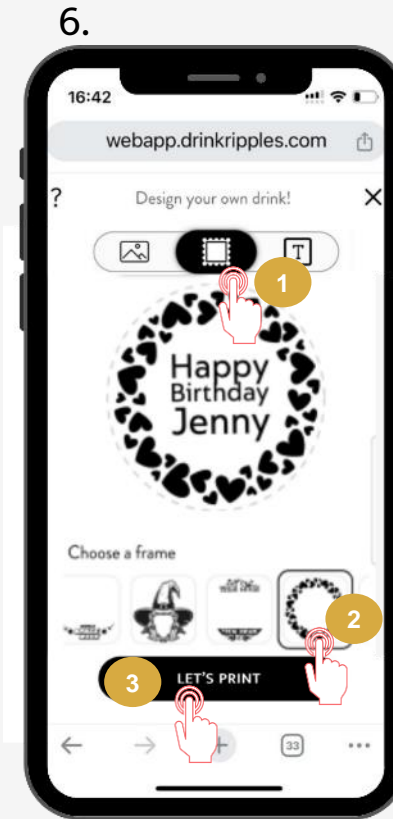
2.

Select "CREATE MY OWN"

3.

1. Tap the "T" tab
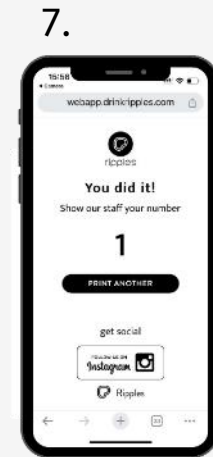2. Double tap on "YOUR TEXT"

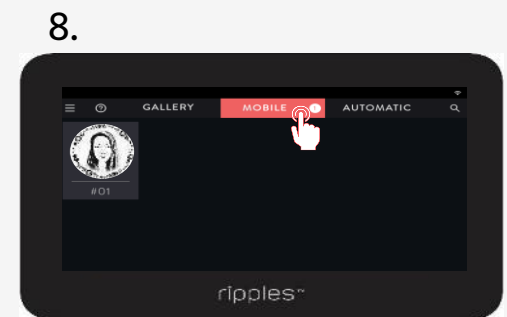**4.**

Type your text and click "I'M DONE" when ready

5.

1. Slide to choose a font
2. Pinch to adjust size and position

6.

1. Tap the "Frame" tab
2. Select the desired frame
3. Tap "let's print"

7.

The number indicates your design on the Ripple Maker

8.

The design will appear in the "MOBILE" tab on your Ripple Maker

Full tutorial video

ripples

CUSTOMIZED MACARONS
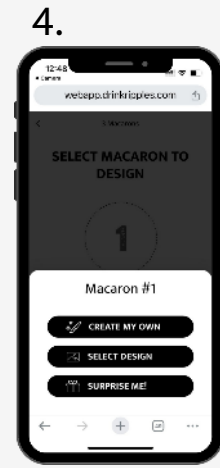
Customize macarons

1.

Tap "MACARONS"

2.

Select how many macarons would you like to customize
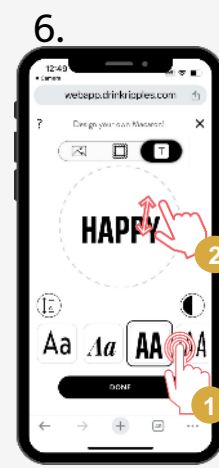
3.

Select which macaron to customize

4.

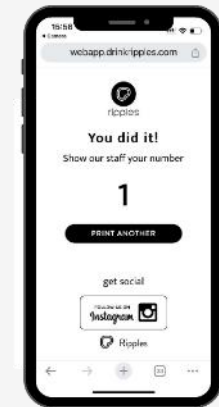Select "CREATE MY OWN" or "CHOOSE FROM EXISTING"

5.

1. Tap the "T" tab
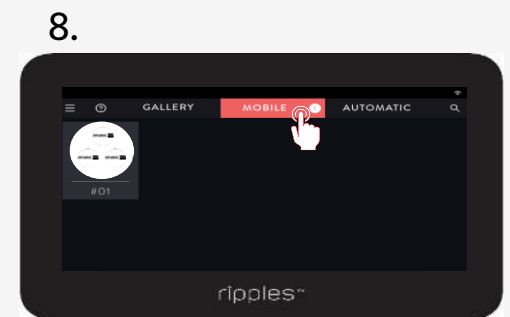2. Double tap on "YOUR TEXT"

6.

1. Slide to choose a font
2. Pinch to adjust size and position
Click "DONE"

7.

Repeat the process to the other macarons, or tap ⁝ to duplicate the design
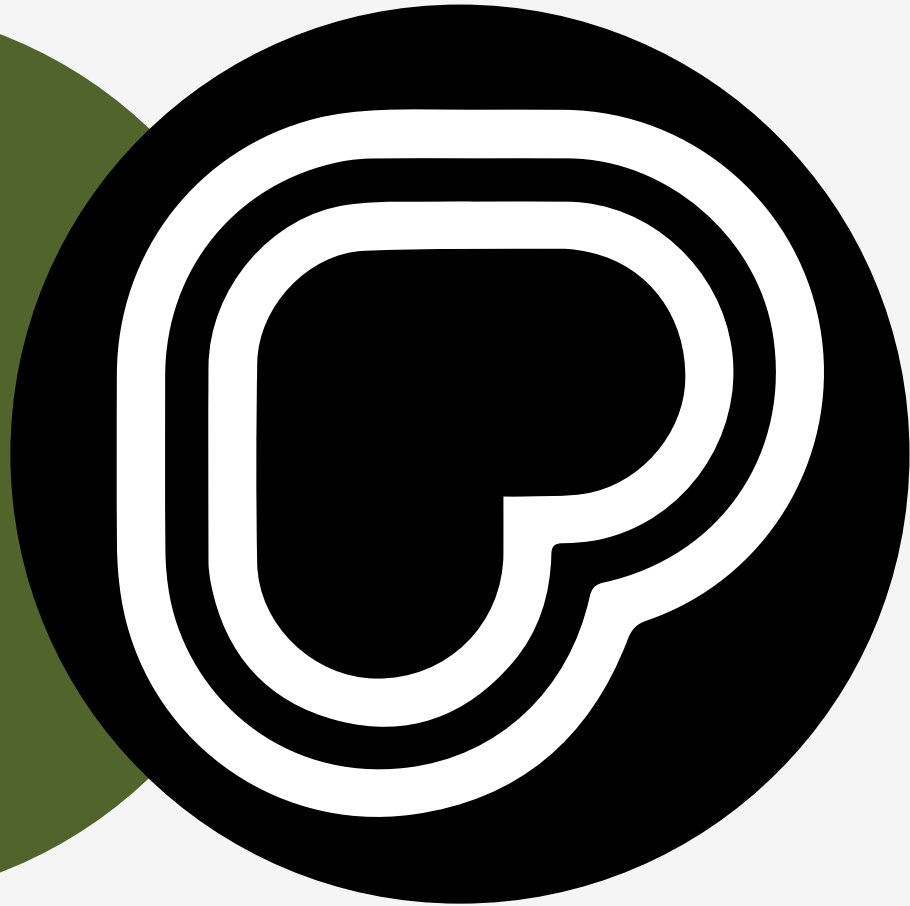

The number indicates your design on the Ripple Maker

8.

The design will appear in the "MOBILE" tab on your Ripple Maker

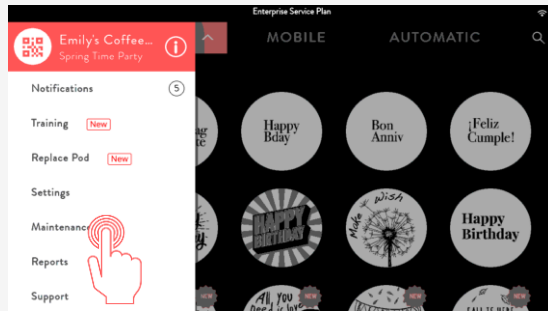 Full tutorial video

 Macaron guide

ripples

MASTER YOUR ROUTINE

This section covers important daily cleaning routines, assuring printing quality, and advanced settings to maximize your Ripple Maker's potential.
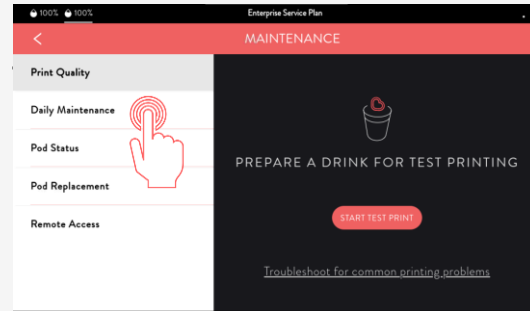
ripples

DAILY MAINTENANCE

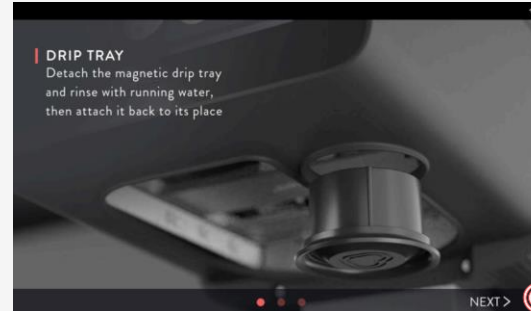## Recommended daily maintenance for optimized print quality

1.

Tap Menu -> "Maintenance" tab
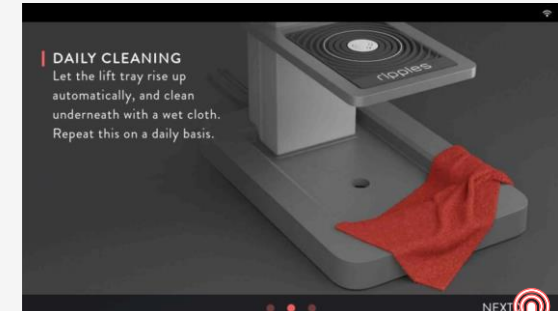
2

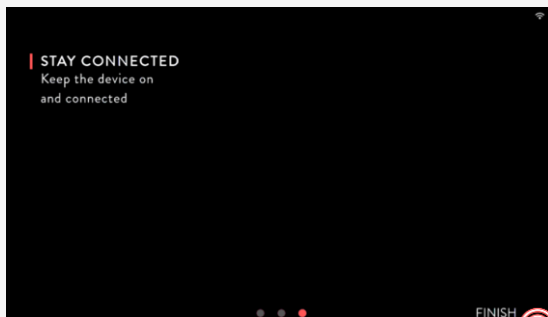Select the "Daily Maintenance"

3

Ensure the Drip Tray is rinsed and placed back.
Once complete tap "NEXT"

4

Clean under the Tray;
once complete tap "NEXT"

5

- Stay connected to Internet to get new designs and updates
- Tap "FINISH" once completed

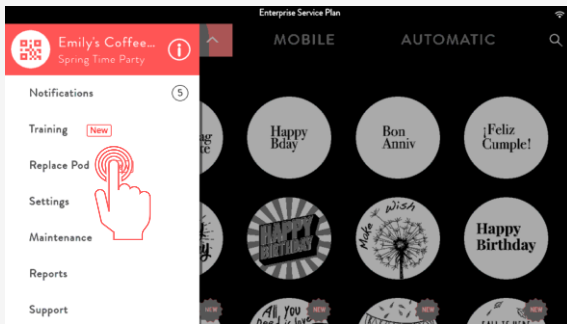Daily Maintenance resets the machine to default position (Pod and Tray)

The tray doesn't go up or down all the way?
View - Troubleshooting video

ripples

REPLACING THE POD

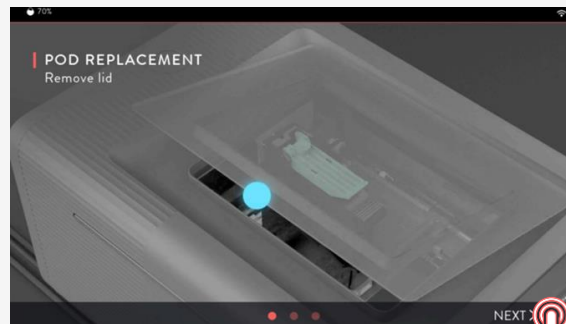Ripples Pods are made from natural ingredients
and for best results should be used within 30 days of opening
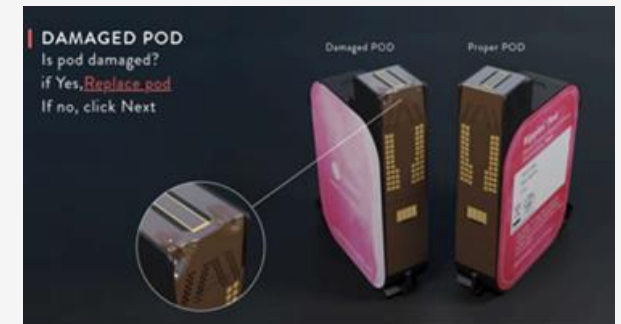
1.

Tap Menu ->"Replace Pod" tab

2

Follow the onscreen prompts and tap "NEXT"

3

Handle the Pod with care and only use 1 finger of pressure

4

It is important to take care when handling the Pods as they are fragile. Keep an eye out for any damage to the Pod.

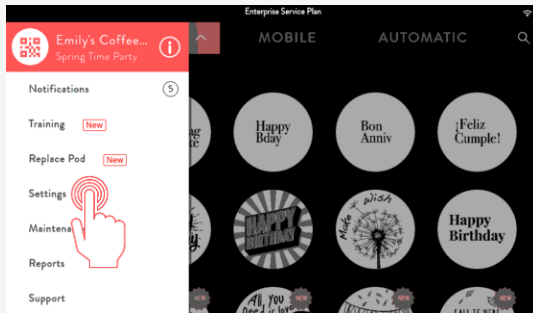 Pod best practices - Tutorial

 Ripple Maker II – Pod replacement

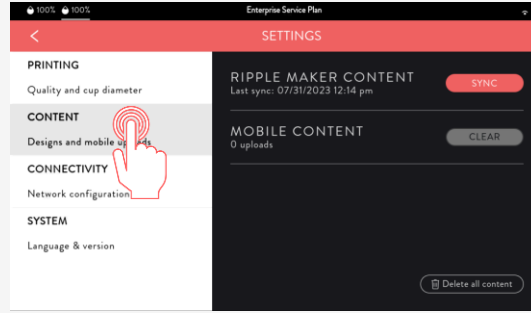 Ripple Maker II Pro – Pod replacement

ripples

UPDATING CONTENT
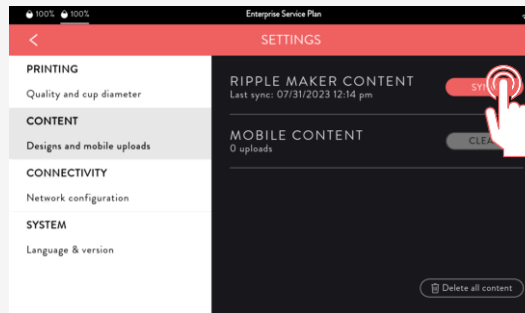## How to update and/or sync designs

1.

Tap Menu -> "Settings" tab
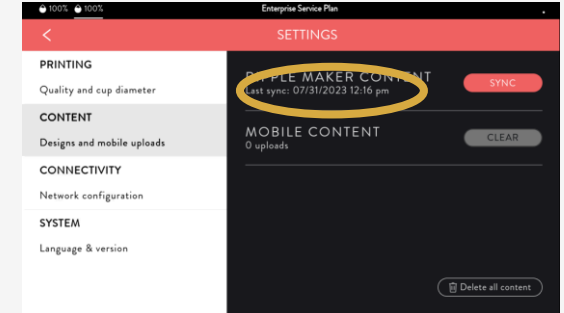
2

Select the "CONTENT" tab

3

Tap the "SYNC" button to sync the latest content

4

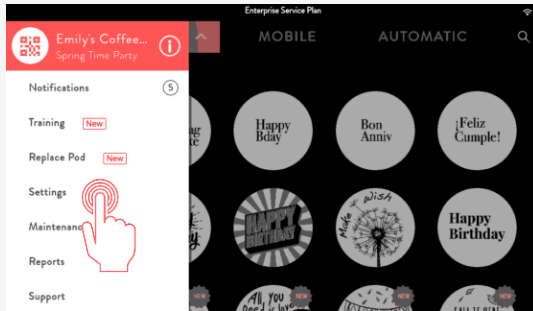Allow a few seconds to update. You should now have an updated sync time.
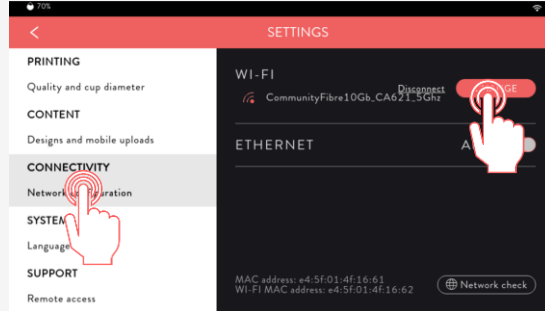
 Content update tutorial

ripples

CONNECTIVITY SETTINGS

Set up your network connection

1.

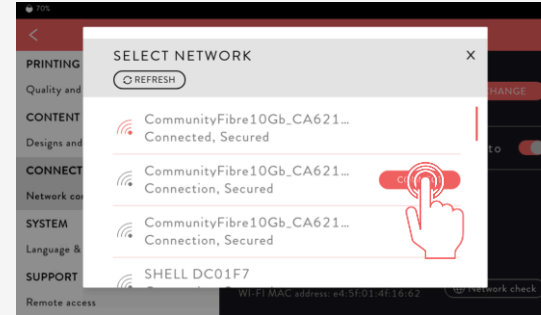Tap Menu -> "Settings" tab

2

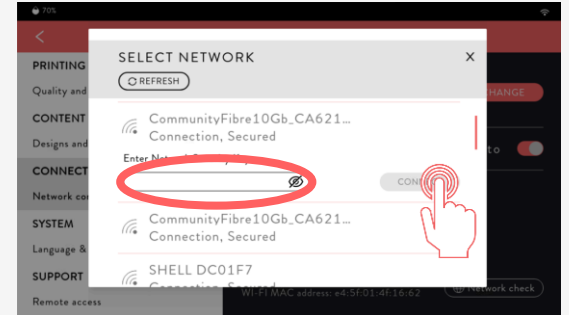Select the "CONNECTIVITY" tab and tap the "CHANGE" button

3 | Visible Network

Scroll to find the desired network and tap "CONNECT"
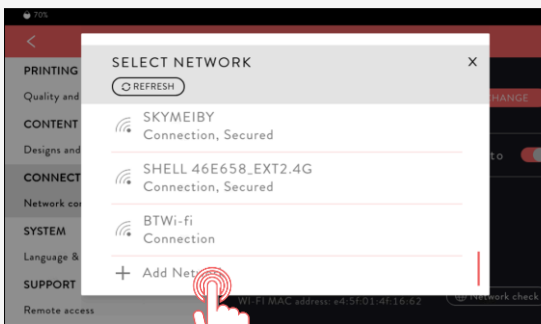
4

Type in the password, then tap "CONNECT"
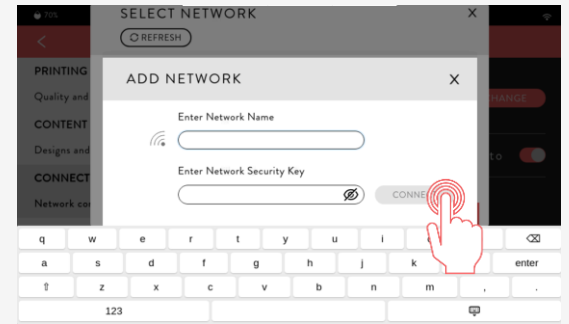
3 | Hidden Network

Scroll to the bottom and tap "Add Network"

4

Type in the network name and password, then tap "CONNECT"

For testing the internet connection to Ripples Servers and open relevant ports – check: Troubleshooting connectivity issues
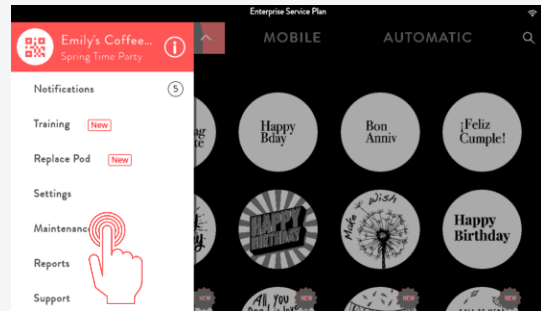
PRINT QUALITY
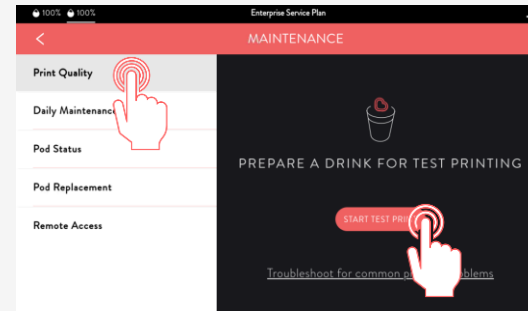## How to improve your print quality

Print issues can be caused by:

- Bad foam / print canvas
- Clogged / Damaged Pod nozzles
- Empty Pod
- Misaligned print
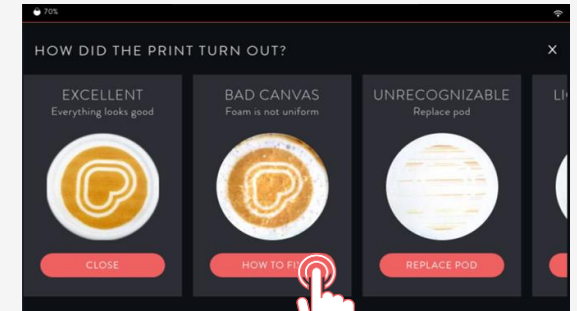- Expired Pod
- Pod opened for more than 30 days

1.

Tap Menu -> "Maintenance" tab

2

Select the "Print Quality" tab and tap the "Start Test Print" button (make sure you have a cup with paper to run a test print)

3

Scroll through the onscreen examples to find your issue, tap the relevant issue and follow the onscreen messages
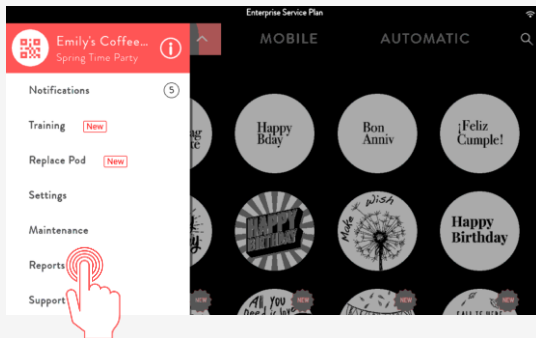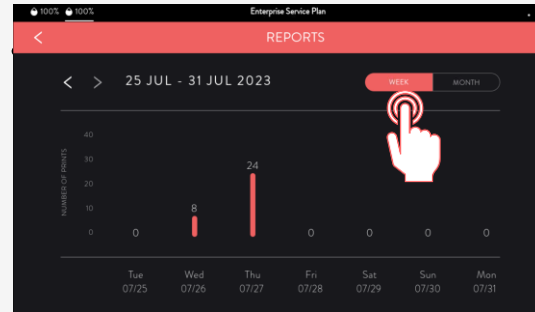
 Print quality tutorial

REPORTS

Check your print volume on the Ripple Maker II

1.
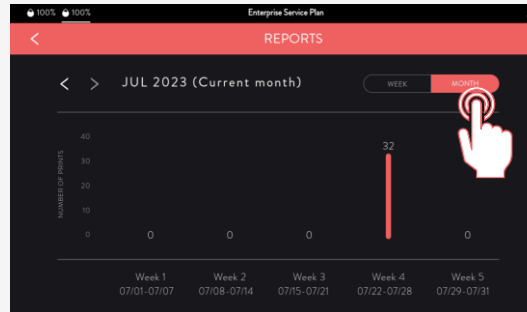

Tap Menu -> "Reports" tab

2

View your daily print numbers by day in the "WEEK" view

3

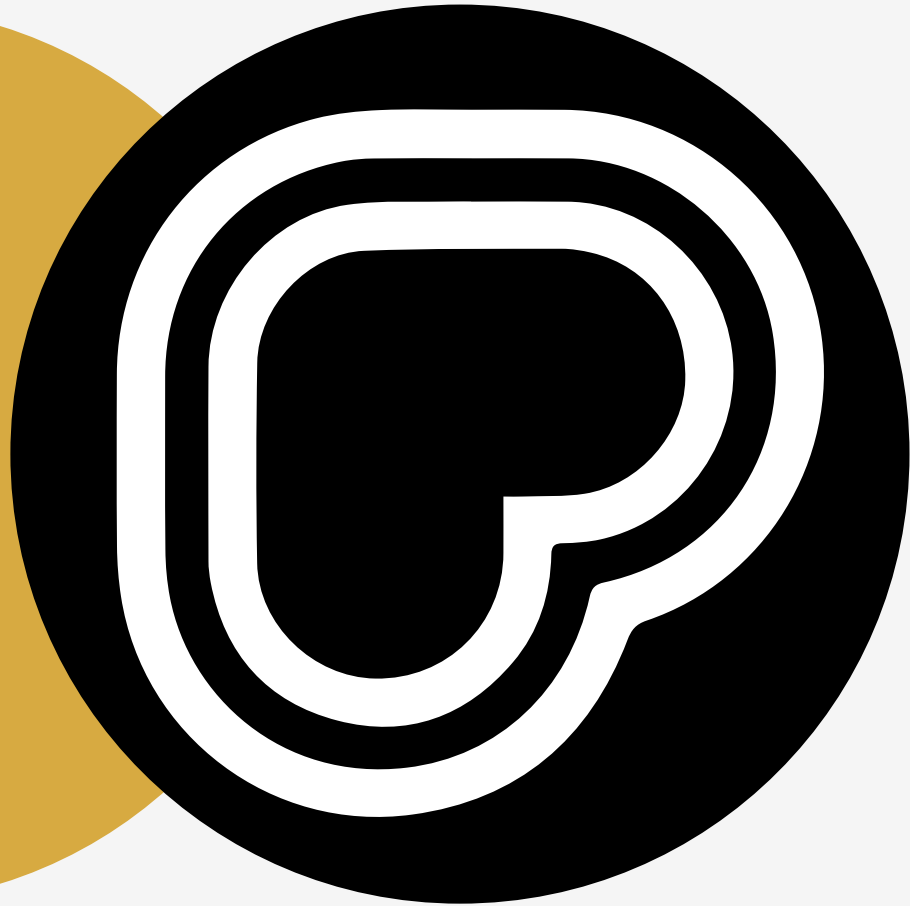View your weekly print numbers in the "MONTH" view

4

Tap the previous arrow to view the previous month's prints
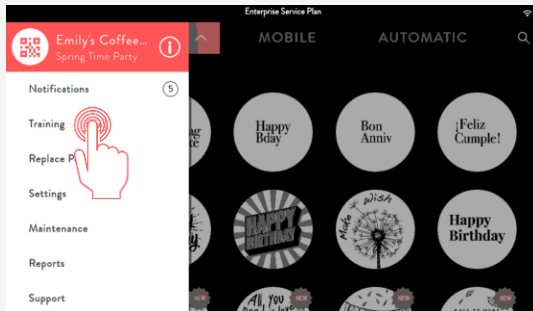
 Reports tutorial

ripples

RESOURCES & SUPPORT

This section provides access to online tutorials, helpful troubleshooting guides, and ways to connect with Ripples support for individual help
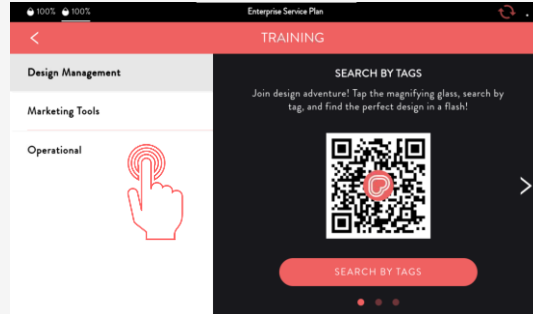
TRAINING

Access training materials right from your Ripple Maker screen
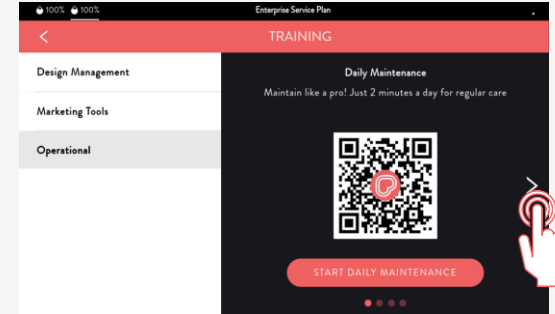
1.

Tap Menu -> "Training" tab
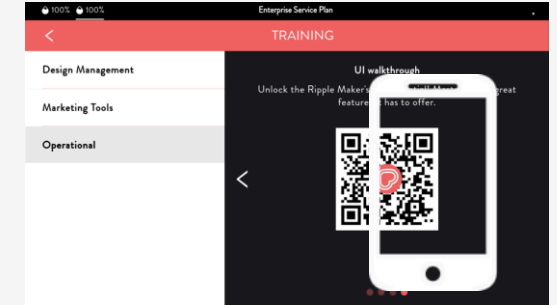
2

Select your desired training section

3

Tap through the options to the one that fulfils your need

4

Scan the QR code and follow the link.
This will direct you to our Help Center articles and instructional videos

 Tutorial

OTHER TRAINING RESOURCES

Search designs on your Ripple Maker

Create and print multi-color designs

Customize your WebApp skin tutorial

Managing your Ripple Maker designs from your mobile device

Ripples Cloud desktop version tutorial
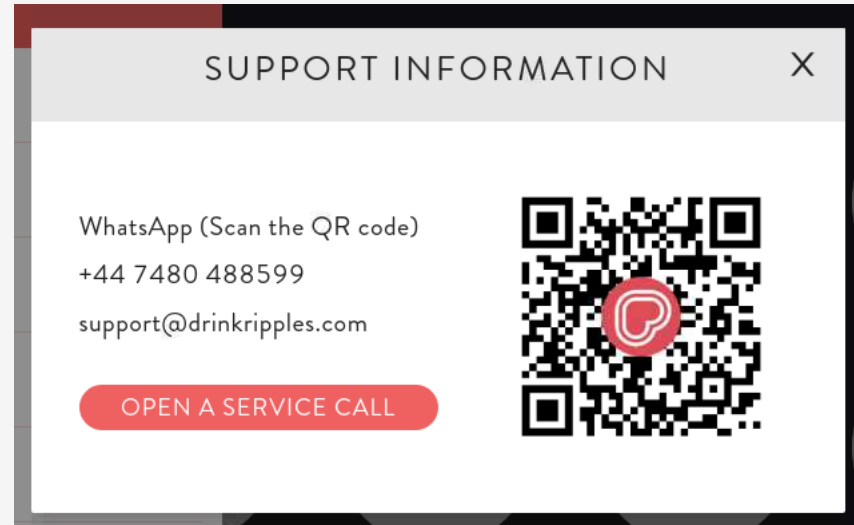
Beverage guidelines – how to create the perfect beverage

ripples

CONTACT SUPPORT

For additional assistance, contact the Ripples Support Team

Emily's Coffee...
Spring Time Party

Notifications ⑤

Training [New]

Replace Pod [New]

Settings

Maintenance

Reports

Support

Tap Menu ->"Support" tab

SUPPORT INFORMATION ✕

WhatsApp (Scan the QR code)

+44 7480 488599

support@drinkripples.com
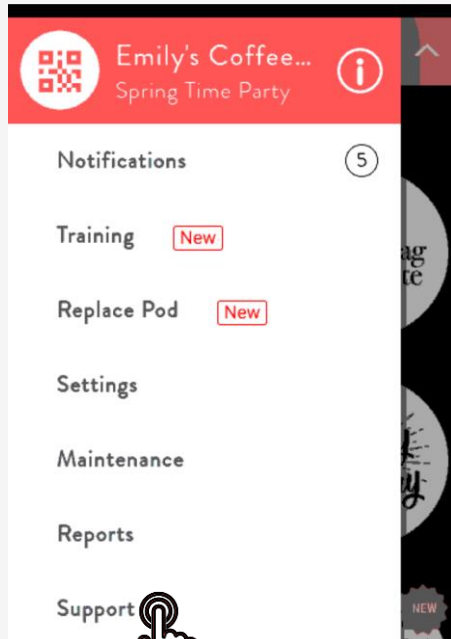
OPEN A SERVICE CALL
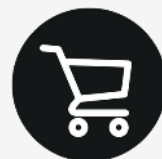
WhatsApp - scan the QR code to open a conversation

Call us - your machine will show the local phone # ;
Global Contact Options

"OPEN A SERVICE CALL" -
Tap on the button directly to fill a "contact me" form
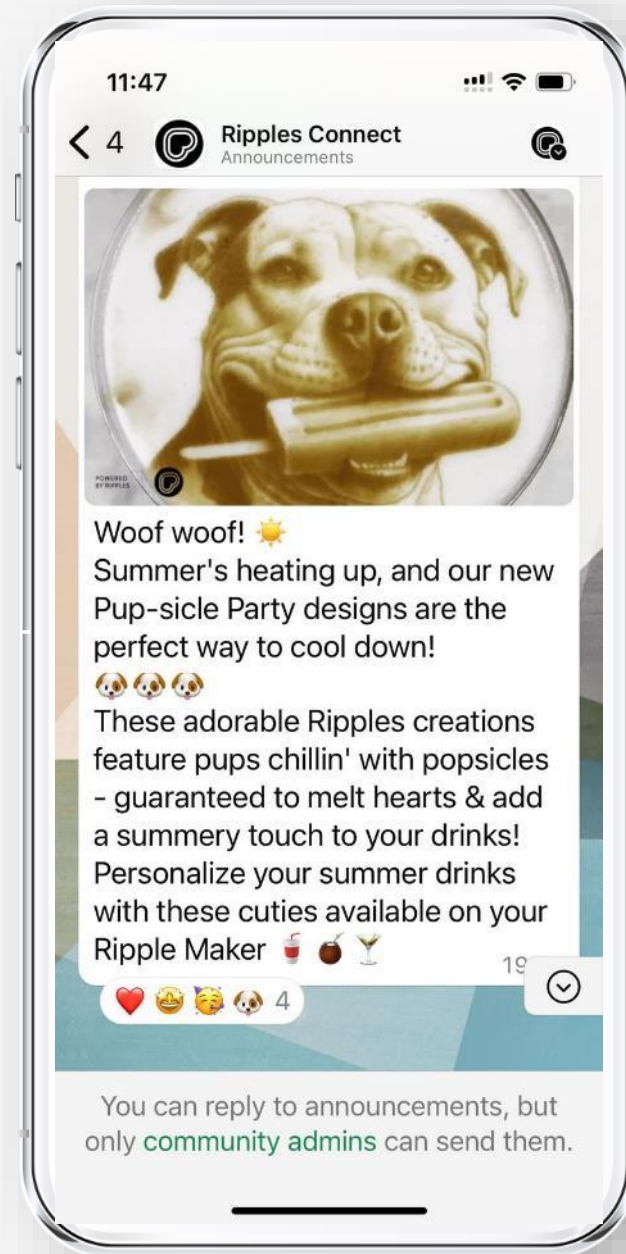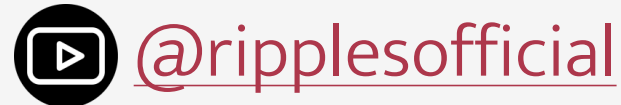
Email -
support@drinkripples.com

Need more Pods?
Go to the Ripples Store

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GET INSPIRED

Join the **Ripples Connect community** on WhatsApp to get tips, inspiration and the "coolest" updates.

Follow us:

 @drinkripples   @ripplesofficial

YOU'RE ALL SET, LET'S MAKE YOUR DRINKS GO VIRAL!